

Statutory sector and VCFS are better informed about the needs of the VCFS and needs in Surrey communities			
1	Need for greater awareness for VCFS about the sector	Co-chair Surrey Charities Chief Executives Group, bringing in Adult Social Care, Family Friends and Communities and other SCC bodies to discuss VCFS issues. Ran programme of events for VCFS and Statutory audiences including change management, funding fair, accessing ESF funding, quality, social investment and measuring social impact. Commissioned some "big-four" consultant to advise VCFS on partnerships and collaboration. Monthly newsletter highlighting key issues and opportunities distributed to 1500 organisations, plus social media feeds and specialist publications (eg village halls advice). Advised LEADER group on rural community issues and VCFS involvement. Chaired the Surrey Countryside and Rural Enterprise Forum's (SCREF's) group developing a new rural strategy for Surrey. Advised SCC and CCG's on VCFS capacity to support Child and Adolescent Mental Health Service (CAMHS) provision in new contract, represent the VCFS on the reference group and brokerage on behalf of 56 potential VCFS sub-contractors. Supported SCC in developing timebanking and Corporate Social Responsibility initiatives. Represent the VCFS on the Family, Friends and Communities Programme Board. Represent the VCFS on the Gypsy and Traveller Forum. Member of the Surrey Equalities Group. Extensive work with Local Enterprise Partnerships to represent the interests of Surrey's rural communities, the VCFS and Social Enterprises, being main point of contact between Enterprise M3 and the VCFS. Provided advice and support on VCFS engagement to the Health and Wellbeing Board and North East Hampshire and Farnham CCG. Brokered meetings between key VCFS organisations and Surrey Choices to address VCFS concerns. Advised SCC on new processes and paperwork for VCFS grants. Supporting Parish Councils on development and housing matters via Rural Housing Enabler post and relationship with Surrey Association of Local Councils.	VCFS are better informed of the needs and gaps in services.
2	Need for greater awareness about the VCFS for statutory sector	Statutory sector are aware of needs and gaps, steps identified to fill gaps.	
Local VCFS organisations adapt services and structures to meet identified needs			
1	Information is used to encourage and develop new services.	Delivered 3 information events to support VCFS organisations keen to access ESF/Big Lottery funding. Ran workshop to inform Enterprise M3 how to engage with Social Enterprise. Providing brokerage service for CAMHS contract. Ran pilot energy saving information service for Surrey. Advised Seetec on how to engage VCFS partners in Work Programme. Ran two funding fair events for VCFS. Distributed £225k of funding to VCFS in Surrey through ESF Community Grants, plus levered in £3m via Community Buildings Grant Scheme. Supported IGas and BDO to distributed £40k of grants and donations to Surrey VCFS.	New bespoke services are set up to meet the needs, based on data focusing on priority areas, eg, car schemes, community plans. Funds are generated for Surrey, multiplying SCC input.
2	Sector supported to change and remodel to meet needs of the existing environment	Oversaw the winding down of the Surrey Rural Partnership and integration into SCREF. Managed the transition of the Bridging the Gap BME project into the independent Surrey Minority Ethnic Forum. Supported 125 village halls with advice and training. Supported 12 village halls in arrears with, or under investigation by, the Charities Commission. Delivered £1.3m of social value via voluntary car schemes (SCC data). Secured 40 new volunteers for 21 car schemes. Created new partnerships between VCFS organisations to improve service delivery and access new funding.	Wider needs of Surrey communities are being met. Efficient processes and reduced duplication. Better value for money for Surrey residents. VCFS organisations building new partnerships to access funding and provide services
Innovation is actively supported			
1	Need to encourage and develop innovative ways of delivering services	Provided brokerage service to support VCFS organisation seeking to work alongside prime providers for CAMHS contract (ensuring fair and equitable treatment and reasonable cost recovery). Ran a successful programme to build partnerships of VCFS organisations to access EU funding. Running a Village SOS programme supporting community asset development in Surrey, with 2 projects being actively supported. Running Drive into Action programme with SCC to secure new voluntary car scheme drivers (started in 2014/15, continuing in 2015/16).	VCFS aware of different delivery models, and supported to deliver them. New and improved services for Surrey residents.
Key strategic decision makers, including elected Members are engaged with the VCFS			
1	Need to clarify VCFS offer	Promoting VCFS offer with key stakeholders including SCREF, Surrey Association of Local Councils, CCGs, Family Friends and Communities, Adult Social Care, individual Parish Councils, local MPs, Enterprise M3, Coast to Capital. Set up joint projects with peer organisations in Hampshire and West Sussex.	Statutory sector are better informed and include VCFS on decision-making. Better value for Surrey residents.
2	VCFS need to understand who key decision-makers are	Facilitated meetings between VCFS partners and decision makers via CAMHS brokerage, LEP engagement, SCREF, Surrey Charities Chief Executives Group. Co-Chair the Infrastructure Charities Officer Network (ICON) linking CVS's and other infrastructure groups (RAISE, CET, Surrey Youth Focus) to maximise joint working and ensure better coordination.	VCFS is better informed and able to engage, influence and shape decisions on policy and services. Improved working between partners. Better value for Surrey residents.
3	Need to ensure Surrey is contributing to the national picture	Campaigned at Defra to maintain funding for rural Surrey via the ACRE network. Developed a significant part of ACRE's election manifesto, highlighting rural needs in Surrey. Supported a national organisation to bring grant funding into Surrey. Informed Big Lottery Fund on support for infrastructure charities nationally. Presented at national conference highlighting best practice for VCFS and LEP joint working	Surrey is represented nationally. Elected members, statutory sector and the VCFS are able to influence policy and decision making at a national level in an efficient and effective way. Better value for Surrey residents.

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